

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 09th day of January' 2024
C.G.No.46/2023-24/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. M. Yahayya & Others, Sy.No.24,
Chukkalur, Tadipatri, Anantapur Dt.

Complainant

AND

1. Dy. Executive Engineer/O/Tadipatri
2. Executive Engineer/O/Gooty

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 07.11.2023 at Gooty filed the complaint stating that 33KV Rayalcheruvu high tension line is passing through Maszid Sajjaladine and its height is very low and it is to be rectified and they complained to the respondents several times but no response.




02. The said complaint was registered as C.G.No.46/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have raised the height of the line by erecting two number of new poles and redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend to the enquiry through the video conferencing and as such this Forum feel that as the grievance of the complainant is redressed, they did not attend to the enquiry, and did not deny the version of the respondents. Hence, this Forum recording the written submission of the respondents, opine that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



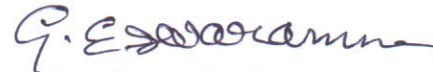
order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 09th day of January'2024.


CHAIRPERSON


Member (Finance) 09/01/2024


Member (Technical)


Member (Independent) 9/1/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

